



Fill in this form and add it to your return package

Name:

Phone number:

Order number:

Date of receipt of the package:

I received a gift: YES / NO

If so, I will send it back: YES / NO

Please note: items for personal hygiene and used items cannot be returned.

In case of delivery of an incorrect order, defective item or damaged package, it is best to first contact customer service via welcome@littlezebra.com.

If you do wish to return the entire order, please enter here which items you want to return:

Reference	Name product	Reason of return (optional)	Is the item defective?
			YES / NO
			YES / NO
			YES / NO
			YES / NO
			YES / NO

Please note the following refund process:

- Receipt and verification of the items (damaged or already used products will not be refunded)
- We recommend that you use our return label so that we can track this package and guarantee a refund in the event of a lost package.
For this label we ask:
 - €5,50 for Belgium
 - €7 for other destinations
- **PLEASE NOTE:** If you do not use our return label we will not be able to track your shipment and we cannot guarantee a refund for a lost package.
- If you return the entire order within 14 days, any shipping costs will be refunded in accordance with the statutory right of withdrawal for consumers.
- If you did not return the entire order or if the period of 14 days had passed when you returned it, any shipping costs of the initial order will not be refunded. We accept returns requests up to 90 days after receipt.
- If you are no longer eligible for a received gift that was linked to your purchase price by returning one or more items, you must include it in your return package. If you want to keep this gift, costs will be charged.

Date:

Signature: